

1. Introduction

This is the privacy policy of onemt Limited and any companies within our group (referred to collectively as "onemt"). It applies to all of our websites/services (referred to collectively as "our websites") on which it appears.

"onemt Product(s)" is used as shorthand for our online games including all onemt. The ongoing supply of any particular onemt Product is not guaranteed.

"Personally Identifiable Information" is information that identifies you and can be used to contact or locate you in real life, such as your real full name, e-mail address, mobile telephone number, postal address or credit card information.

We are committed to protecting your privacy and take special measures to ensure the confidentiality of Personally Identifiable Information collected from or about you. This privacy policy explains how we collect, store and use such Personally Identifiable Information.

Please read this policy carefully. You must accept this policy in full in order to use our website or any onemt Product. If you do not agree with this policy, or any part, please do not use our websites or any onemt Products. Your using any of our websites or onemt Products is treated as an acceptance of the version of this policy in effect at the time of your use.

We may change this policy at any time, and will post any changes made on the site. Please check it whenever you return to the site. We will treat your continued use of our websites or any onemt Product as acceptance of these changes from their effective date as shown above.

Do not use our websites or onemt Products until you are satisfied and can accept this policy in its entirety.

2. What Personally Identifiable Information do we collect and store?

No Personally Identifiable Information is collected when you merely access the public areas of our websites.

We collect and store information which our users voluntarily provide via forms or otherwise on our onemt Products, and in electronic or other communications with us. You may opt-out of providing any such information by simply choosing not to complete the form requesting the information, and hence choosing not to use that particular service.

3. What other information is collected and stored?

We use Cookies, collect and store IP-addresses, alphanumeric IDs and other unique identifiers in order to identify specific devices that access the onemt Products. We identify and store the versions of Java and .NET (if any) on your computer along with your browser and operating system, and details of your device's hardware and software specifications.

For more information about Cookies, the information they collect and how to disable them, please visit our [Cookies](#) page.

We generate and store logs indicating usage of the onemt Products such as activity in our games and public and private chat communications. This includes monitoring play patterns and anti-tamper checks which verify the correct internal operation of our software and are designed to spot abusive or inappropriate activities.

We may track your use of certain features and areas of the onemt Products to help us improve them.

We store 'game settings' information to enable us to provide a better games service in which your activities and achievements are remembered in the game, and we conduct polls to find better ways of serving the needs of our users.

4. Information about you received from third parties

If you access onemt's Products through an integrated and approved third party then you are allowing onemt access to certain information from that third party. The information you allow onemt to access may vary per onemt Product and across different third party platforms and is affected by the privacy settings you have on your computer or internet device and the choices you make with that third party.

By playing a onemt Product through a third party site or application you are authorizing onemt to collect, store and use in accordance with this Privacy Policy any and all information that you agreed the third party could provide to onemt through that third party site or application including Personally Identifiable Information.

5. What happens to the information provided/collected?

The information we collect may be used:

- i. To provide our customer support service, and to verify any claims or requests you make if you use our customer support service.
- ii. To enforce our terms and conditions, and prevent or detect hacking activities, security breaches or safety risks in connection with our websites and onemt Products.
- iii. To send service announcements and messages.
- iv. To aggregate information to generate anonymous statistics regarding use of the onemt Products. We may share this anonymous information with our partners and advertisers. This is not linked to any Personally Identifiable Information.
- v. For our own internal marketing and demographic studies and to help us improve our websites or the onemt Products or to show you adverts on our site which are relevant to your demographic profile.
- vi. In the event of an actual or proposed (including as part of negotiations for any) merger, or business combination or sale of substantially all of our assets or a business operation to which such information relates, or as provided under bankruptcy or applicable insolvency laws or by the enforcement of equitable rights.
- vii. To disclose information to the extent required by law, court order, as requested by other government, regulatory or law enforcement authority, to protect or assist in protecting our

users, systems or the public, or to otherwise enforce legal rights as determined in our sole and absolute discretion.

- viii. If you have agreed on our websites, to send you email newsletters about our games, including new game features and special offers.
- ix. As set out elsewhere in our privacy policy.

We care about protecting your privacy, and with the exception of the uses specified above or where you explicitly consent, we will not sell, transfer, rent out, share or disclose your Personally Identifiable Information to other companies.

6. Passing your personal information to third parties

We may supply your Personally Identifiable Information to external third parties who provide a service to us (such as fulfilment of orders placed for onemt Product merchandise or to assist us in the supply of customer support) and purely for the purpose of that service.

We partner with a number of external payment service provider companies to enable you to make payment via a wide range of payment options. We share your billing information with such companies insofar as is necessary for the processing of your payment or to prevent or detect fraud. These companies have agreed not to retain, share, store or use your Personally Identifiable Information which we pass to them for any secondary purposes.

Your personal information may be transferred to, stored and processed in countries outside your country of residence both in and outside China, and used for the purposes set out in this Privacy Policy.

You should be aware that the data protection laws of other countries may not be the same as the data protection laws of your country of residence. By submitting your personal information to onemt, you agree to the transfer, storage and processing of your personal information as described in this section.

Please note that this privacy policy does not apply to any of your Personally Identifiable Information which is collected by the external payment provider companies themselves or to the websites or services of other companies to which we link or which link to us, or which provide goods or services to our users from their websites (such as affiliate sites or other sites selling onemt Product merchandise). Please note that those companies (and not onemt) are responsible for the information which they collect. Please check their privacy policies where appropriate.

We use external companies to provide and serve advertisements or other technologies on the onemt Products (eg to collect website statistics or to enable sharing of buttons or widgets). These companies may use information (not including Personally Identifiable Information) about your visits to this and other websites in order to personalize advertisements on this site or other sites and/or to personalize certain features on our site and/or to provide anonymized aggregated statistics concerning use of our site or use of certain features on our site which are shared with other sites (eg buttons or widgets linking to our site). We do not have access to or control over cookies or other technologies that these third parties may use and the information practices of these advertisers and technology companies are not covered by this policy.

Furthermore, information collected from our users by third parties providing goods or services (including advertisements) at or via the onemt Products may be shared by those third parties with us and stored by us for the purposes stated in this policy.

Be very careful before making or posting any communications whilst using onemt Products. Certain information is visible to other players of the game including: public and private chat communications, the status of your characters and which alliance you belong to. We may share Game Data with third parties, such as survey and data analysis companies, to help improve the products and services we offer to our players and improve the player experience. "Game Data" includes, but is not limited to, communications posted on onemt Products and player communications. Game Data may contain Personally Identifiable Information.

If you have agreed on our websites, we may provide your email address to our business partners so that they can send you emails with details of goods or services which may be of interest to you including information about special offers or promotions.

7. Safeguarding your Personally Identifiable Information

We will only collect Personally Identifiable Information to the extent we believe it reasonably necessary to serve our legitimate business purposes, and will protect it using the same level of safeguards we use to ensure the security, integrity and privacy of our own equivalent proprietary information. In addition, we will take reasonable steps to ensure that third parties to whom we transfer any Personally Identifiable Information in accordance with this policy will agree to provide sufficient protection.

Note that while we strive to protect all our Personally Identifiable Information, we have all heard of data breaches in well-respected financial and governmental institutions and we cannot ever fully guarantee that such breaches will not happen. We will inform you of any material data breaches that we discover that may compromise your Personally Identifiable Information.